Troubleshooting
emoswitch Footswitch
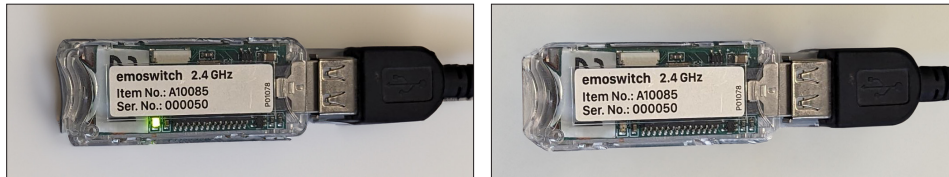
Does your footswitch not work properly? You can perform the following steps independently for trouble-shooting:

1 ### STEP 1

Is the LED on the receiver lit when the footswitch is pressed?

Yes: The connection has been established; proceed to step 4.

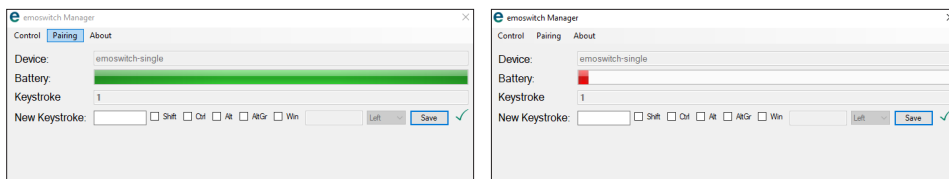**No:** No connection has been established; proceed to step 2.

2 ### STEP 2

Open the emoswitch Manager and check the battery status.

If it is displayed as full (green), proceed to step 3.

If it is displayed as empty (red), the battery is discharged. In this case, please contact our customer service.

3 ### STEP 3

In the emoswitch Manager, click on „pairing." If „Release Both" is grayed out, and only „Release USB" and „Release Emoswitch" are selectable, the footswitch has lost connection to the module. In this case, release both sequentially and reconnect them anew.
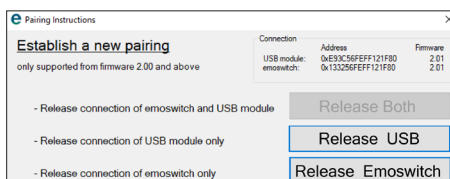
4 ### STEP 4

Communication with the computer is not working: Remove the USB module and then reconnect it. If necessary, restart your computer.

After completing these steps, the footswitch should be operational again. If none of these points help, please contact customer service:

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